

Introduction.

The BPeSA Western Cape Telecoms Incentive is designed to match the existing criteria for the DTI’s “Business Process Services Incentive”.

Ideally the applicant would already have been approved in terms of the above incentive (if so please attach proof from the DTI or alternatively contact details of a DTI person who can confirm acceptance)

The specific criteria that need to be met are described in the document “Programme Guidelines” issued by the DTI.

Section 6 (Eligibility Criteria) and **Section 7** (Non Eligible Applicants) are applicable

Applicant Name: _____

Contact Person Name: _____
email: _____
phone: _____
mobile: _____

Proposed Location of Operation in Western Cape: _____

Location of Overseas Locations to which Applicant will connect :

Location1: _____

Location 2: _____

Maximum Number of Agents that need to be connected between the the local and remote locations simultaneously: _____

Describe the nature of the traffic below. It will be helpful to supply protocol information for voice traffic as well as any details that are available for data traffic. E.g.: data is terminal services/smtp

Describe the existing telecoms infrastructure into the Western Cape site. (This would assist us in evaluating local lead options)

Describe the existing Telecoms infrastructure to the remote sites . Please also mention any existing relationships with Telco's in that location (This would assist us in evaluating local lead options)

Please describe any expansion plan that may take place over the Telecoms Incentive period which may influence the sizing/design of the service that needs to be supplied.

Please specify date by which telecoms Incentive needs to be installed, tested and ready for use.

Please attach any other information, network diagrams etc that prove useful in understanding your communications requirement .

This completed form should be forwarded to info@bpsawesterncape.co.za